

René Mustermann

Erasmus+ Long-term Mobility for VET students (ErasmusPro)

[01/09/2022 – 31/08/2023]

STATUS AT THE SENDING ORGANISATION (LEARNING PROGRAMME OR JOB TITLE)

Training as specialist staff for restaurant and event catering

HOST ORGANISATION(S)

Restaurant "Dummy"

HOST COUNTRY AND CITY

Spain

HOST EMAIL / PHONE

mentor@dummy.es

FIELD

Vocational education and training

MODE

Physical mobility activity

Learning outcomes

LEARNING OUTCOME 1: PROFESSIONAL SKILLS

- Welcome guests and accompany them to the table
- Inform guests about seasonal dishes and advise them on their selection
- Take orders independently
- Apply hygiene rules and storage regulations for food

LEARNING OUTCOME 2: ORGANISATIONAL AND LEADERSHIP TALENT

- react spontaneously and flexibly to guest enquiries and special requests in an appropriate manner
- maintain an overview and a calm demeanour and work carefully even when the workload is high

LEARNING OUTCOME 3: LANGUAGE SKILLS

- Coordinate work tasks with colleagues in English and describe proposals
- use specific technical vocabulary in English and Spanish
- use common greetings and polite phrases in Spanish

LEARNING OUTCOME 4: COMMUNICATIVE SKILLS

- Greet guests and use the Spanish way of communicating
- look after guests in a friendly and courteous manner
- work effectively with colleagues from different countries

Activities and tasks

ACTIVITY 1: MIS EN PLACE

The holder of the mobility certificate had the task of preparing the necessary ingredients for the cooking, providing the spices and oils and laying out all the cooking utensils.

ACTIVITY 2: TABLE SETTING

The holder of the mobility certificate had the task of preparing and arranging appropriate table settings for the occasion.

ACTIVITY 3: RECEPTION

The holder of the mobility pass had the task of welcoming the guests and accompanying them to the table.

ACTIVITY 4: SERVICE

The holder of the mobility certificate had the task of serving drinks and food.

Mentoring and monitoring arrangements

SUPPORT AND MONITORING RULES 1: REGULAR EXCHANGES

Once a week, the holder of the mobility certificate met with their mentor at the host organisation. In these meetings, they discussed the well-being of the participant and the progress made.

SUPPORT AND MONITORING ARRANGEMENTS 2: REGULAR EXCHANGES

The host organisation and the sending organisation exchanged information once a month. The sending organisation was informed about the progress of the holder of the mobility certificate.

The undersigned organisation(s) certify the validity and accuracy of the information contained in this document.

SIGNING ORGANISATION

Musterorganisation

RESPONSIBLE PERSON

Petra Schreiber

ADDRESS

Musterstr 7, B-4753 Musterstadt

DATE

15 | 09 | 2023

SIGNATURE

Petra Schreiber

SIGNING ORGANISATION

Restaurante "Dummy"

RESPONSIBLE PERSON

Antonio Mustermann

ADDRESS

Musterstr. 13, ESP-35689 Musterstadt

DATE

12 | 09 | 2023

SIGNATURE

Antonio Mustermann