

# René Mustermann

Erasmus+ Long-term Mobility for VET students (ErasmusPro)		[01/09/2022 – 31/08/2023]
STATUS AT THE SENDING ORGANISATION (LEARNING PROGRAMME OR JOB TITLE) Training as specialist staff for restaurant and event catering		
HOST ORGANISATION(S)	HOST COUNTRY AND CITY	HOST EMAIL / PHONE
Restaurant "Dummy"	Spain	mentor@dummy.es
FIELD	MODE	
Vocational education and training	Physical mobility activity	
Learning outcomes		
LEARNING OUTCOME 1: PROFESSIONAL SKILLS		

- Welcome guests and accompany them to the table
- Inform guests about seasonal dishes and advise them on their selection
- Take orders independently
- Apply hygiene rules and storage regulations for food

#### LEARNING OUTCOME 2: ORGANISATIONAL AND LEADERSHIP TALENT

- react spontaneously and flexibly to guest enquiries and special requests in an appropriate manner
- maintain an overview and a calm demeanour and work carefully even when the workload is high

#### LEARNING OUTCOME 3: LANGUAGE SKILLS

- Coordinate work tasks with colleagues in English and describe proposals
- use specific technical vocabulary in English and Spanish
- use common greetings and polite phrases in Spanish

#### LEARNING OUTCOME 4: COMMUNICATIVE SKILLS

- Greet guests and use the Spanish way of communicating
- look after guests in a friendly and courteous manner
- work effectively with colleagues from different countries

### Activities and tasks

#### ACTIVITY 1: MIS EN PLACE

The holder of the mobility certificate had the task of preparing the necessary ingredients for the cooking, providing the spices and oils and laying out all the cooking utensils.

#### ACTIVITY 2: TABLE SETTING

The holder of the mobility certificate had the task of preparing and arranging appropriate table settings for the occasion.

#### **ACTIVITY 3: RECEPTION**

The holder of the mobility pass had the task of welcoming the guests and accompanying them to the table.

#### ACTIVITY 4: SERVICE

The holder of the mobility certificate had the task of serving drinks and food.

Europass Mobility is a standard European document which records the results of a period that a person has spent abroad for learning purposes.

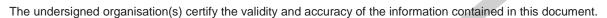
## Mentoring and monitoring arrangements

#### SUPPORT AND MONITORING RULES 1: REGULAR EXCHANGES

Once a week, the holder of the mobility certificate met with their mentor at the host organisation. In these meetings, they discussed the well-being of the participant and the progress made.

#### SUPPORT AND MONITORING ARRANGEMENTS 2: REGULAR EXCHANGES

The host organisation and the sending organisation exchanged information once a month. The sending organisation was informed about the progress of the holder of the mobility certificate.



SIGNING ORGANISATION

Musterorganisation RESPONSIBLE PERSON Petra Schreiber ADDRESS Musterstr 7, B-4753 Musterstadt DATE

09

Petra Schreiber

SIGNATURE

SIGNING ORGANISATION Restaurante "Dummy" RESPONSIBLE PERSON Antonio Mustermann ADDRESS

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# Musterstr. 13, ESP-35689 Musterstadt

2023

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Antonio Mustermann